

*****COVID-19 Update – 20 March 2020**

Dear Biomerics Customers,

As the situation with COVID-19 continues to evolve, we wanted to update you on the latest status at Biomerics. You have likely heard of the California executive order that requires individuals to remain at home except as needed to maintain continuity of operations of the federal critical infrastructure sectors. As COVID-19 continues to spread, similar actions will likely be taken in other states. Biomerics falls under the Critical Manufacturing sector, as shown below in an excerpt from the CSIA “Memorandum on Identification of Essential Critical Infrastructure Workers during COVID-19 Response”. Biomerics is therefore exempt from orders such as that issued in California. We continue critical operations at all plants and plan to do so going forward as long as it is legally viable and socially responsible for doing so.

IDENTIFYING ESSENTIAL CRITICAL INFRASTRUCTURE WORKERS

The following list of sectors and identified essential critical infrastructure workers are an initial recommended set and are intended to be overly inclusive reflecting the diversity of industries across the United States. CISA will continually solicit and accept feedback on the list (both sectors/sub sectors and identified essential workers) and will evolve the list in response to stakeholder feedback. We will also use our various stakeholder engagement mechanisms to work with partners on how they are using this list and share those lessons learned and best practices broadly. We ask that you share your feedback, both positive and negative on this list so we can provide the most useful guidance to our critical infrastructure partners. **Feedback can be sent to CISA.CAT@CISA.DHS.GOV.**



CRITICAL MANUFACTURING

- Workers necessary for the manufacturing of materials and products needed for medical supply chains, transportation, energy, communications, food and agriculture, chemical manufacturing, nuclear facilities, the operation of dams, water and wastewater treatment, emergency services, and the defense industrial base.



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Biomerics continues to actively manage our supply chain as effectively as possible to detect and prevent disruptions. We keep taking all appropriate actions to safeguard our employees and the communities where we do business. As always, we appreciate the partnerships we have with our customers and look forward to working with you through the current challenges.

Respectfully,

A handwritten signature in black ink that reads "Jake Wakley".

Jake Wakley
VP Quality & Regulatory
Biomerics, LLC.



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*****Communications Sent on March 16, 2020**

Dear Biomerics Customers,

Biomerics recognizes the important partnership that we have with our customers to provide critical medical devices. We want to communicate the steps we are taking to limit the impact of COVID-19 to our employees, communities, and customers. We are monitoring the situation on a day-by-day basis, in all six facilities throughout the US and Costa Rica.

The following actions have been implemented:

- **Travel Restrictions:** All travel to areas classified as “High Risk” by CDC is prohibited. Other travel has been restricted to business-critical needs only as approved by Biomerics’ site Presidents. Most meetings have been moved from in-person to electronic applications.
- **Supply Chain:** We continue to monitor our supply chain actively. Alternative suppliers are being qualified, where we have identified supply risks. Should a significant disruption be identified, we are committed to working with our customers to resolve these issues as soon as possible.
- **Facilities:** Additional cleaning protocols have been implemented throughout all of our facilities, including our cleanrooms and non-cleanroom environments. We are daily disinfecting multiple touchpoints throughout the offices, restroom facilities, and as well as common gathering areas, etc. All inbound materials are being reviewed, cleaned, and wiped down completely, with industry-standard anti-bacterial wipes for any possible contagions that could be on the product to help minimize any potential spread.
- **Employees:** Employees have been versed in the importance of proper hygiene. They are instructed not to come to work should they show signs or symptoms of any illness.

We appreciate your business with us and will continue to update you as additional information becomes available. We are committed to working with our customers to develop continuity plans as needed as we navigate through these challenging circumstances.

Respectively,

A handwritten signature in black ink that reads "Jake Wakley".

Jake Wakley
VP Quality & Regulatory
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